

Frisco Resale Donation Policies

We accept and sell new and gently used donations at Frisco Resale. All proceeds go to support Frisco Family Services' programs and services for qualified families and individuals living in our Frisco and Frisco ISD communities.

PICKUP POLICIES: We are happy to schedule truck pickups for large furniture pieces in clean, new and gently used condition – no scratches, scrapes, tears, stains, pet hair, painted over pieces, and from smoke-free homes. Because of a high volume of requests and limited resources, **we cannot schedule same-day pickups**. Pickups are typically scheduled 2 weeks out. Because of safety concerns, all items for pickup must be located on the ground floor or have elevator access. If you have smaller items, you may drop them off at our convenient donation line, in the back of Frisco Resale, during donation hours.

All donations must be in clean, new and gently used condition. Please review our list of unaccepted items below. We appreciate you not donating items that we deem unsafe or unsellable.

Frisco Resale
9125 Dogwood Street
Frisco, TX 75033
972-712-7833

DONATION HOURS

Monday - Friday
10 a.m. – 5:30 p.m.

Saturday 9 a.m. – 4 p.m.

Sunday 12 p.m. – 4 p.m.

For your convenience, we have provided an after hours drop receptacle for bags of soft goods.

To minimize your time in the donation line, please place all donations in a box, bag, bin or on a hanger. Thank You!

UNACCEPTED ITEMS:

- Items with missing parts
- Recalled Items
- Appliances
- Aquariums
- Basketball Goals
- Bunk beds
- Cribs with drop-down sides
- Dehumidifiers/Humidifiers
- Exercise Equipment
- Futons
- Game tables
- Building or construction materials: bricks, cabinetry, flooring/carpeting, counter-tops, vanities, doors, lumber, light/ceiling fixtures, toilets, sinks, bathtubs, hot tubs
- Magazines
- Mattresses or box springs (including crib mattresses)
- Metal Desks
- Office Cubicles
- Outdoor Grills in poor condition
- Paints/Chemicals/Toxic items
- Pianos or Organs
- Bed pillows (unless new)
- Carpeting and padding
- Car Seats
- Copiers or printers
- Hospital beds or equipment
- Particle board furniture
- Riding Lawnmowers
- Tires/Wheels
- TVs more than 3 years old
- TV armoires or large entertainment/media centers
- Underwear (unless new)
- Unframed mirrors
- Vacuums
- VHS Tapes
- Water beds and frames
- Water Heaters
- Weapons
- Plumbing Supplies
- Pool Equipment
- Swing Sets/Scrap Metal/Trampolines

Electronics: We accept lamps, TVs (new within 3 years) and new electronics in original packaging. Frisco residents can dispose of their electronics at the following location on Wednesdays and Saturdays:
Environmental Collection Center - 6616 Walnut Street, Frisco, TX 75033 / phone 972-292-5900

Unaccepted items and/or trash may not be left at Frisco Resale, but may be disposed of at:
The Custer Road Transfer Station – 9901 Custer Road, Plano, TX / phone 972-727-6341

If you have any questions about your donations, feel free to contact Frisco Resale. 972-335-9495