

# Frisko Resale Donation Policies

We accept and sell new and gently used donations at Frisko Resale. All proceeds go to Frisko Family Services and its mission to help those in need by providing programs and services to qualified families and individuals living in Frisko and Frisko ISD communities. Your donations are vital to this mission, and we greatly appreciate them.

**PICKUP POLICIES:** We are happy to schedule truck pickups for large furniture pieces in clean, gently used condition – no scratches, scrapes, tears, stains, pet hair, painted over pieces, and from smoke-free homes. Because of a high volume of requests and limited resources, *we cannot schedule same-day pickups*. Pickups are typically scheduled 7-14 days out. Because of safety concerns all items for pickup *must be located on the ground floor or have elevator access*. If you have smaller items, you may drop them off with our staff in the back of Frisko Resale during donation hours.

All donations must be in clean and gently used condition. Please review our list of unaccepted items below. We appreciate you not donating items that we deem unsafe or unsellable.

## UNACCEPTED ITEMS:

- |   |   |  |
|---|---|--|
| -Aquariums  | -Magazines  | -Tires/Wheels  |
| -Basketball Goals   | --Mattresses or box springs<br>(no crib mattresses) | -TVs more than 5 years old                           |
| -Bunk beds  | -Metal Desks  | -TV armoires or large<br>entertainment/media centers |
| -Console Televisions  | -Office Cubicles                                    | - Underwear (unless new)                             |
| -Cribs with drop-down sides   | -Outdoor Grills in poor<br>condition                | -Unframed mirrors                                    |
| -Dehumidifiers  | -Paints/Chemicals/Toxic items                       | -Vacuums   |
| -Exercise Equipment   | -Pianos or Organs                                   | -VHS Tapes   |
| - Futons  | -Bed pillows (unless new)                           | -Water beds and frames                               |
| -Game tables  | -Carpeting and padding                              | -Water Heaters                                       |
| -Building or construction<br>materials: bricks, cabinetry,<br>flooring/carpeting, counter-<br>tops, vanities, doors, lumber,<br>light/ceiling fixtures, toilets,<br>sinks, bathtubs, hot tubs | -Car Seats  | -Weapons   |
| -Items with missing parts   | -Copiers or printers                                | -Particle board desks                                |
| -Large Appliances   | -Hospital beds or equipment                         | -Plumbing Supplies                                   |
|   | -Recalled Items                                     | -Pool Equipment                                      |
|   | -Riding Lawnmowers                                  | -Swing Sets/Scrap<br>Metal/Trampolines               |

**Electronics:** We accept electronics in clean and good working condition. We cannot accept large appliances, or any small appliances that once held water.

Unaccepted items and/or trash may not be left at Frisko Resale, but may be disposed of at:

**The Custer Road Transfer Station – 9901 Custer Road, Plano, TX / phone 972-727-6341**

If you have any questions about your donations, feel free to contact the Frisko Resale.

Frisko Resale  
9125 Dogwood Street  
Frisko, TX 75033  
972-712-7833

## DONATION HOURS

**Mon-Tues-Thurs-Fri**

10 a.m. – 5 p.m.

**Sat:** 9 a.m. – 4 p.m.

**Sun:** 12 p.m. – 4 p.m.

## DONATIONS CLOSED ON WEDNESDAYS

*For your convenience, we have  
provided an after hours drop  
receptacle for bags of soft goods.*