

Frisco Resale Donation Policies

New and gently used donations from the community are vital to Frisco Resale. Donations to and proceeds from Frisco Resale help fund the programs and services provided by Frisco Family Services to qualified families and individuals in the Frisco and Frisco ISD communities.

By taking a few moments to review our list of unaccepted items and abiding by our donation procedures you are doing your part to help us fulfill our mission. We appreciate your donations as well as your cooperation in following our donation policies and procedures. If you have a question about your donation, feel free to contact the manager at Frisco Resale.

PICK UP POLICIES

Because of the high volume of donations received and the limited number of trucks available to respond to pick up requests, **we cannot schedule same day pickups.** While we try our best to work with your schedule, pick up appointments are typically scheduled to take place 7-14 days from initial contact. Because of safety concerns all items to be picked up must be on the ground floor.

UNACCEPTED ITEMS:

- Aquariums
- Basketball Goals
- Carpeting/padding
- Car Seats
- Copy Machines
- Console Televisions
- Cribs (Drop Down Sides)
- Dehumidifiers
- Exercise Equipment
- Futons
- Gaming/Pool Equipment
- Home building materials (Bricks, Cabinetry, Carpeting, Countertops/Vanities, Doors, Lumber and Toilets/Sinks/Bathtubs/Hot Tubs)
- Items with missing parts
- Large Appliances
- Magazines
- Mattresses/Box Springs/Crib Mattresses
- Metal Desks
- Office Cubicles
- Outdoor Grills in Poor Condition
- Paints/Chemicals/Toxic Items
- Pianos/Organs
- Pillows
- Plumbing Supplies
- Recalled Items
- Riding Lawnmowers
- Soiled or Damaged Furniture
- Swing Sets/Scrap Metal/Trampolines
- Tires/Wheels
- TVs more than 5 years old
- Underwear
- Unframed Mirrors
- Vacuums
- VHS Tapes
- Water beds, frames included
- Water Heaters
- Weapons
- Some particle board furniture

Thank you for your cooperation by not donating items that we deem unsafe or unsellable. Unaccepted items and/or trash can be disposed of at:

The Custer Road Transfer Station
9901 Custer Road, Plano, TX; 972-727-6341

Frisco Resale
9125 Dogwood Street
Frisco, TX 75033
972-712-7833

DONATION HOURS

Mon., Tues., Thurs., Fri.:
10 a.m. – 5 p.m.

Sat.: 9 a.m. – 4 p.m.

Sun.: 12 p.m. – 4 p.m.

DONATIONS ARE NOT ACCEPTED ON WEDNESDAYS.

For your convenience, we have provided an after hours drop receptacle for bags of soft goods.